TigerConnect to Microsoft Teams

19 January 2024

Agenda

1. TigerConnect to Microsoft Teams Overview

2. Support and Resources

3. Intune - Mobile Device Management (MDM)

TigerConnect to Microsoft Teams Overview

What is this about?	All PHIs TigerConnect will be replaced by Microsoft Teams • Secure messaging 1-to-1 or group chats • JH Campus broadcast
When will this happen?	TigerConnect will no longer be available **from 1 April 2024 onwards**
What you need to do?	• **If you have already installed Teams on your mobile device,** - **Activate Notification** on your device if you have not done so • **If you have not installed and set up Teams on your mobile device,** - **Act Now** and don't wait until end of March 2024 - **Install and set up** Intune and Teams - **Activate Notification** on your device • **If you are TigerConnect Group Chat Owners,** - **Start creating Teams Chat Groups now** for your team - Get your team members start using Teams now to get themselves familiar and report issues to EUC if any

Support and Resources

1. Self-Help User Guides
   - Installation: Workplace Transformation

Intune

- Intune Enrollment and Retirement (Android) v6b
- Intune Enrollment and Retirement (iOS) - light mode v6b
- Install Microsoft Intunes (Company Portal) on Mobile on Go-live
- What to do when your Mobile Device has changed
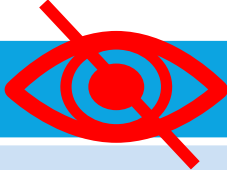
2. Contact information for technical support:

- Visit **IT Clinic** at Tower B, Level 2, Kampung Area
  Operating hours from 9am to 5pm, Mon- Fri

- Email **EUC team** JH_Infra_EUC@nuhs.edu.sg
  - Email Subject: TT to Teams

Intune - Mobile Device Management (MDM)

Supported iOS and Android version
- *iOS 15.0 and later*
- *Android 8.0 and later*

The Intune is to ensure appropriate security controls are in place to protect the organization data that will be accessible on your mobile device.

Organization CAN'T see:	Organization CAN see:
Calling and web browsing history	Device owner
Email and text messages	Device name
Contacts	Device serial number
Calendar	Device model
Password	Device manufacturer
Pictures (including photos app and camera roll)	Operating system and version
Files	Device IMEI

Microsoft Article: What information can my organization see when I enroll my device?
https://learn.microsoft.com/en-us/mem/intune/user-help/what-info-can-your-company-see-when-you-enroll-your-device-in-intune

Thank you.