

# Thank you for making a difference!

Kudos to our healthcare staff! Our patient Mr Lim Kian Seng shared his positive experience with **Lianhe Zaobao**, commending the care team for putting patient's needs and well-being first.

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## 花朵传送

## 表扬黄廷方医院医疗团队

林建成

我在1月27日凌晨突发冷汗和腹痛，吃了中药还是没有改善，马上打995求救。救护车很快开抵我家，救护人员经过心电图检测后，确定我不是心脏病发，便将我送到邻近的黄廷方综合医院。

抵达医院后，由于病床紧缺，我暂时被安置在紧急部门。

经过核磁共振成像（MRI）和X光检查后，确定是胆发炎，被安排在1月29日傍晚5时动微创手术。整个手术前后不到10分钟，手术后我身上因而多了一条细管和袋子。由于本身事务繁忙，我向主治医生要求和保证会细心照顾后，在1月31日傍晚出院。

2月3日下午，我依约到医院抽血复诊，这时袋子突然松脱，

我临时插队，由73号诊疗室的护士帮我处理。等了一个小时，总算有护理人员董月凤为我更换袋子。她既细心又有耐心，为我找来护垫，更换了袋子。当天傍晚6时30分，主治医生陈医生也拨电查询我的病情。

黄廷医院的医疗团队，一切都以病患为重，真的很棒！

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### Translated summary of Mr Lim's compliment:

On 27 January, Mr Lim called 995 after experiencing chills and abdominal pain, and was subsequently sent to NTFGH by ambulance. After completing a Magnetic Resonance Imaging (MRI) scan and X-ray, it was determined that he had an inflamed gallbladder.

Mr Lim was then scheduled for a minimally invasive surgery on 29 January. Due to his busy schedule, he requested to be discharged on the evening of 31 January, after assuring his doctor that he would be mindful about post-surgery care.

When Mr Lim returned to the hospital for a follow-up blood test on 3 February, his urostomy bag came loose. He was attended to by Nurse Siow Nyet Foong who helped to replace his bag, and showed care and concern. Dr Tan also called to check on him that evening.

Mr Lim is grateful to his care team at NTFGH which comprises doctors and nurses from General Medicine, General Surgery, Radiology, Ward B7P and Clinic A73.

With special mentions from Mr Lim to:

- Dr Ronnie Tan Voon Shiong, Consultant, Division of Respiratory Medicine
- Ms Siow Nyet Foong, Senior Staff Nurse, Clinic A73 Surgery

## Thank You!

To all our colleagues, continue the good work and make a difference to patient care with your amazing efforts!

love