

Migration of TigerConnect to Microsoft Teams


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TigerConnect to Microsoft Teams Overview

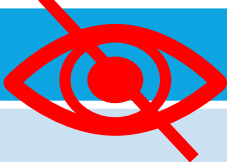
<p>What is this about?</p>	<p>All PHIs TigerConnect will be replaced by Microsoft Teams</p> <ul style="list-style-type: none"> • Secure messaging via 1-to-1 or group chats
<p>When will this happen?</p>	<p>TigerConnect will no longer be available from 1 April 2024 onwards</p>
<p>What you need to do?</p> 	<ul style="list-style-type: none"> • If you have already installed Teams on your mobile device, <ul style="list-style-type: none"> - Activate Notification on your device if you have not done so • If you have not installed and set up Teams on your mobile device, <ul style="list-style-type: none"> - Act Now and don't wait until end of March 2024 - Install and set up Intune and Teams - Activate Notification on your device • If you are TigerConnect Group Chat Owners, <ul style="list-style-type: none"> - Start creating Teams Chat Groups now for your team - Get your team members start using Teams now to get themselves familiar

Intune - Mobile Device Management (MDM)

Supported iOS and Android version

- *iOS 15.0 and later*
- *Android 11.0 and later*

The Intune is to ensure appropriate security controls are in place to protect the organization data that will be accessible on your mobile device.

Organization CAN'T see: 	Organization CAN see: 
Calling and web browsing history	Device owner
Email and text messages	Device name
Contacts	Device serial number
Calendar	Device model
Password	Device manufacturer
Pictures (including photos app and camera roll)	Operating system and version
Files	Device IMEI

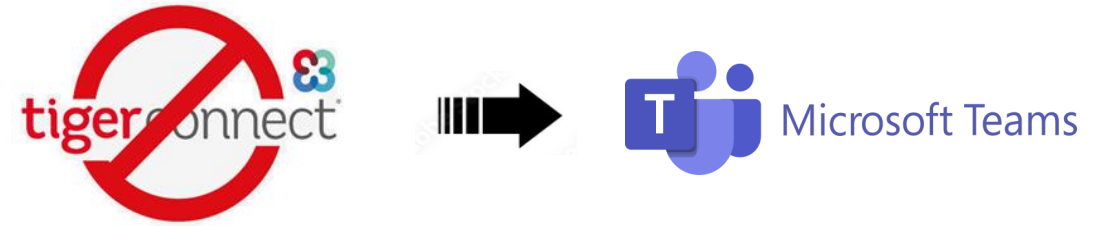
*Microsoft Article: What information can my organization see when I enroll my device?
<https://learn.microsoft.com/en-us/mem/intune/user-help/what-info-can-your-company-see-when-you-enroll-your-device-in-intune>*

Use Cases



Chat & Audio Call	✓	✓ + video call
Group Chat	✓	✓
Broadcast Message	✓	✓
Retention Policy	30 days	1 year
Important Message	Priority	Important Message will be marked as important
Priority/Urgent Message	A one-time notification is sent to the recipient to emphasize the message.	Urgent Recipients receive repeated notifications every 2 minutes for 20 minutes. An email is sent to further stress the urgency.

Support and Resources



1. Self-Help User Guides

- Mobile Setup & Learn the Basics: [M365 Hub: Documents Vault](#)
- Team Collaboration: [For the Champion, By the Champion](#)

2. For Technical Support (NUHS staff at NTFGH):

- Visit IT Clinic at NTFGH Tower B, Level 2, Kampung Area
Operating hours from 9am to 5pm, Mon-Fri
- Email EUC team [JH Infra EUC@nuhs.edu.sg](mailto:JH_Infra_EUC@nuhs.edu.sg)

Email Subject: TT to Teams

Thank you.

